

Our Service

Customer Services

- Online services for employers, including access to employee coverage, billing and payment information
- Online services for employees, including dental claim status, eligibility or current coverage, and access to member forms
- Toll-free customer service line with multilingual support

Enrollment Support

- Coordination and delivery of enrollment processes by a representative
- Laptop enrollment
- Enrollment tools and support assigned to enhance the benefits selection process

Employee Communications

- Easy-to-understand communications that emphasize employee needs and education
- Benefits materials and brochures that clearly communicate choices
- Benefits and enrollment materials available in multiple languages

Information you need—when you need it!

General Questions or Policy Administration Issues

800-346-7692

New Business Inquiries

877-672-1648

In-force Inquiries

General questions or policy administration

800-346-7692

www.americangeneral.com/employeebenefits



Take your benefits
to the next level.

Why American General?¹

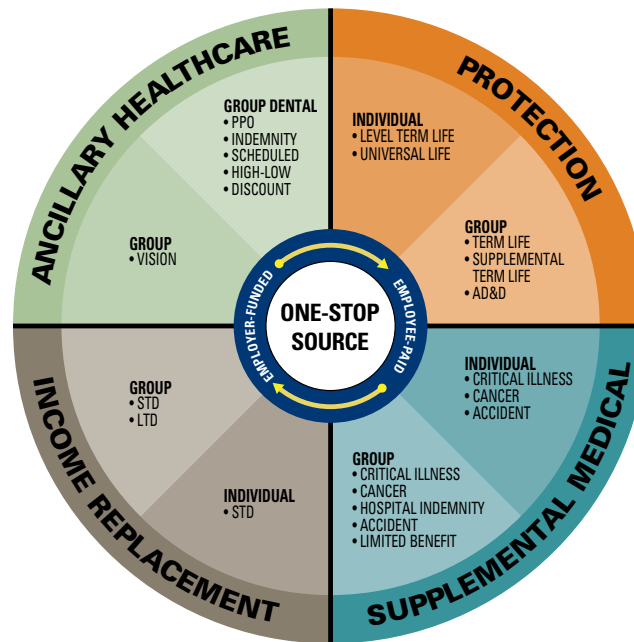
- Collectively the top issuers of insurance by face amount in the United States and industry leaders in our core businesses.
- Paid out \$17.5 billion in benefits to 1.6 million families and businesses over the past five years²

What You Need

- Quality benefit products to attract and retain good employees
- Cost-effective solutions designed to fit your needs and budgets
- Flexible plans that adapt to your changing needs
- Solid service and support to reduce your administrative burden

What We Offer

- Cutting-edge insurance products employees demand—for cost-effective solutions
- Wide selection of plan options to choose from
- Consultative approach to your benefits plans
- Dedicated support team to handle administrative setup functions



¹ Information regarding American General presented in this brochure is for informational purposes only. The licensed insurance company underwriting the product is responsible for its own financial condition and its contractual obligations.

² Source: Statutory Annual Statements for the Domestic Life Companies, 2003–2007.

Our Products³

- Protection Solutions help employees protect their families against the financial challenges that death or serious injury can bring about
- Supplemental Medical Solutions help address the often extensive costs of a critical illness or extended hospital stay
- Income Replacement Solutions provide a source of income should a disability ever prevent an employee from working
- Ancillary Healthcare Solutions help employees manage the costs of their families' dental and vision care

OUR PRODUCTS		
Solutions	Employer-Funded Benefits	Employee-Paid Benefits (Group and/or Individual)
Protection		
Term Life	■	■
Universal Life		■
AD&D	■	■
Supplemental Medical²		
Cancer	■	■
Critical Illness	■	■
Supplemental Hospital Indemnity	■	■
Supplemental Accident	■	■
Limited Benefit	■	■
Income Replacement		
Short-Term Disability	■	■
Long-Term Disability	■	■
Disability Income		■
Ancillary Healthcare		
Dental	■	■
Vision	■	■

³ Some products are pending state approval and may not be available in all states.